

					
Group Quality Policy					
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Issued by: Quality			Rev: 1.0		Page 1 of 1
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GROUP QUALITY POLICY

Quality Policy Statement (5.2)

The Organisation is committed to delivering Products and Services to a clearly defined quality standard; which shall meet the requirements of all interested parties. To ensure this, the company has developed a Business Management System which meets the requirements of ISO9001, AS9100 and Nadcap™.

The Organisation sets quality objectives through the framework of the Management Review, which will then be converted into measurable goals & targets for all employees. These targets will be tracked and reviewed through the Quality Management and Operational planned activities.

Continuous Improvement and development of the system will be delivered and assessed through effective planning in conjunction with business operations and support functions.

The objectives have been set to ensure:

- Economic and efficient operations promoting the use of lean and six sigma tools.
- A “zero defect” mind-set via a *Right First Time* approach.
- Safety, performance and the provision of adequate resources for all activities which effect quality.
- Total customer satisfaction.

Every employee within the company is encouraged to be responsible for the task or function that they perform, to have pride in our excellence in quality supported through people, performance, ethics and values.

As the Managing Director, I am responsible for the execution of the quality policy which is a fundamental provision for organisational success.

Mr Nigel Pitman
Managing Director

