



**FGP Systems Limited**

Nigel Pitman, Managing Director  
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Dear Nigel,

I would like to express my appreciation for the performance improvements you and your team at FGP Systems Limited recently implemented and sustained to better serve Honeywell Aerospace Yeovil, UK site.

In October last year, we initiated the monthly supply reviews with the objectives to review FGP Systems Limited performance metrics, devise a recovery plan, discuss and prioritize improvement activities, review business and engineering developments as well as track progress. These productive monthly supply results have been yielding positive results and will be continued in 2017.

Over the past few months, I have been closely monitoring the progress of your recovery plan. Amongst your recent achievements, I would like to highlight the following ones:

- Your delivery performance has increased by 21% from October to December 2016, going from 73% to sustained 94%.
- Backlog levels have been reduced by more than 75%, equivalent to a past due decrease of almost 150,000 USD. Since the beginning of this year, the past due value has been regularly under 50,000 USD.
- Excellent quality performance with one single PPM (parts per million) disruption over more than 17,000 receipts in 2016, with no impact to Honeywell Aerospace Yeovil performance.
- Great collaboration between Honeywell Aerospace Go Team and FGP Systems Limited to successfully fix issues on eleven key parts. More specifically, I would like to recognize the excellent collaboration between our teams to improve and fix two key designs for complex treatment process.

The efforts, improvements and great results achieved to date are perceived very positively by Honeywell senior leadership. FGP Systems Limited is seen as a good partner to develop business with in the future.

I expect FGP Systems Limited to sustain these positive results and I look forward to our next monthly supply review session.

With my best regards,

Steven Brydon  
Vice President, Honeywell Aerospace EMEA Integrated Supply Chain